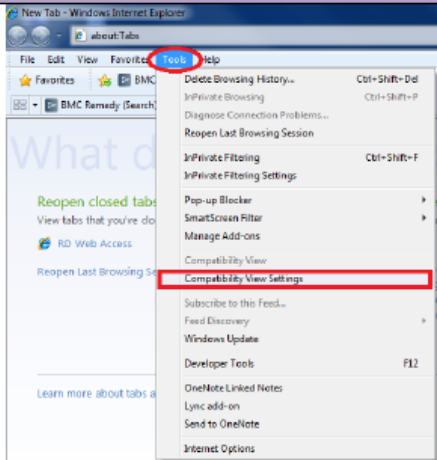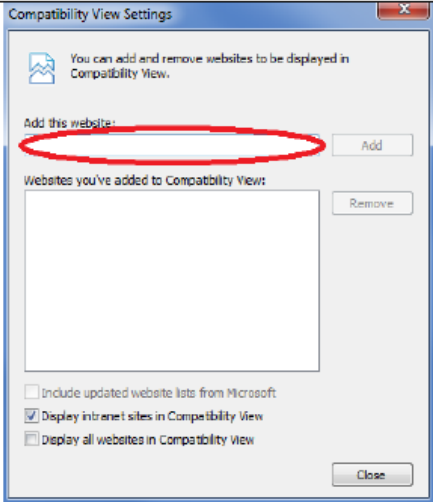# User Guides for Global OpenNet (GO) Setup for Windows 7

** In the event, that you do not have a successful log on to GO using Internet Explorer, please follow these steps:**

Steps	Screen
1) Open internet explorer. On the top left hand corner of the browser, select **Tools**. A drop down menu will appear. Select **Compatibility View Settings**.	
2) In the field that says **Address of websites to allow**, enter the following then click **Add:** a. https://go.state.gov b. https://cag.state.gov c. https://goive.state.gov *Note: All of these individual links will appear under "**state.gov**" under *Websites you've added to Compatibility View.*	
In the event that you are still unable to log into GO, go to **https://cag.state.gov** and log in.	